

Julie Wright, MBA
Implementation Manager

Project Role

Ms. Wright is responsible for leading the implementation team for KEPRO Operations. Working with the client, KEPRO staff and executives, she develops and manages the implementation plan, assures compliance with the RFP, Proposal, and Contract, and report to KEPRO and the client on the status of implementations.

Experience Summary

Proven leader with more than 16 years of experience in health care services for Federal, State, County, and private sector clients. Julie has demonstrated proven project management experience, as the Lead Project Implementation Manager in over twenty-five (25) successful start-ups and multi-site rollouts including the largest implementation to date, the CMS QIO BFCC implementation of 34 states in just 84 days and over nine (9) major State Medicaid contracts. Throughout these project implementations, Julie has demonstrated her capability for going 'above and beyond' to exceed our client's expectations. Solid track record of consistently meeting and exceeding corporate goals, objectives, and deliverables. Dedicated, hardworking, and self-motivated with a solid track record of consistently meeting and exceeding corporate goals, objectives, and deliverables. Effective communicator able to interact with diverse cultural backgrounds; strong written and oral communication skills.

Employment History

KEPRO, Harrisburg, PA

2011 – Present

Strategic Account Executive/Implementation Manager

Key Responsibilities

- Implementation experience with federal and state health care programs (Medicare & Medicaid), managed care, commercial insurers, and employer groups.
- Effectively plans, organizes and controls the implementation of the project.
- Develops and implements the project plan, provides periodic updates and communications on project status.
- Defines the scope of the project in consultation with the relevant stakeholders.
- Ensures that the project is implemented following quality standards, scheduled time lines, budgets, and resource plans.

KEPRO**2004 – 2011***Various Positions***Key Responsibilities**

- **Operations Manager, Tampa FL**
Responsible for providing overall planning, direction and control to assigned lines of business to achieve operating and financial goals.
- **Manager of Corporate Compliance, Tampa FL**
Oversees the Corporate Compliance Program. Auditing, monitoring, and evaluating the effectiveness of compliance with the laws, regulations of the governing and accrediting agencies (URAC) for all operational units within KEPRO.
- **Manager of Customer Service, Tampa FL**
Responsible for the management and oversight of call center and data entry processing operations and personnel including: hiring, interviewing, performance management, training and development, rewarding and disciplinary sessions.
- **Contract Specialist, Tampa FL**
Responsible for monitoring and working with appropriate management staff to ensure contract deliverables and/or customer expectations are met for all contracts. Maintained contract bills and researched the 'legal' aspects of contracts. Developed project plans and designed Visio charts for all contract deliverables.

Children's Home Society**2001 – 2004***Quality Improvement Specialist***Key Responsibilities**

- Designed, collected and analyzed program data reports/surveys.
- Identified and analyzed trends in statistical data.
- Developed outcome measures for multiple programs.
- Monitored, audited program compliance with contracts, funding sources set forth by federal and state guidelines and Council of Accreditation Standards.

Education

Master's in Business Administration, Concentration in Project Management, Columbia Southern University, (in process)

Bachelor of Arts, Psychology, University of Central Florida

Highly proficient in Microsoft Windows and the following software applications: Microsoft Office (Word, Excel, Project, Visio, Access, and PowerPoint), CRM Dynamics, Compliance 360 and SharePoint. Familiar with Accreditation URAC UM, CM, DM, and IRO-Comprehensive standards.